

Description:

If you have a passion for tourism, this is the opportunity for you! We are seeking a Tour Bus driver & guide to assist with day-to-day operations. Suitable candidates should be professional in appearance and conduct, have proven experience in similar field and delivering customer service to standard, with excellent driving, oral communication and interpersonal skills.

Duties:

- Provide an up-beat, captivating and knowledgeable narrated tour of the Cayman Islands and its attractions and annual events
- Greet guests on arrival
- Assist passengers on and off the vehicle safely while helping ensure the timing of the tour route
- Provide excellent customer service including information on routes, directions as well as places to go and things to do on Island
- Promote and sell tour packages and attraction products from the vehicle via the company's app and other available tools
- Work as a team with other co-workers and dispatchers to provide customers exceptional service
- Drive customer's safely while exercising best practice and challenging seasonal weather climate.

Skills:

- Being flexible and proactive.
- Having good presentation skills.
- Being enthusiastic and friendly.
- Having good verbal communication skills.
- Being able to interact with people from different backgrounds.
- Having multiple language skills would be a plus.
- Being able to work with a team.
- Having time management skills.
- Being able to retain historical facts.
- Having excellent knowledge about points of interest of specific cities.
- Familiar with IOS devices and applications such as smartphones and tablets

Experience/Qualifications:

- 5 years tour driver & guide experience preferred.
- Customer service, hospitality and/or tourism experience is a plus.
- A pre-employment criminal background and drug test is required.
- Pride Workshop Certification (register online [here](#))
- Undergo a General Knowledge Test of the Cayman Islands
- Clean Driving record
- Clean Police record
- Group 3 Driver's License required. *This can be obtained if you already possess a foreign license to operate motor vehicles of same category*

Benefits:

- Immigration Visa
- Health Insurance
- Pension
- Paid Vacation & Sick days
- Training
- Uniforms

Wages:

- Hourly salary US 8.00 – 12.00 depending on experience

Compensations:

- Annual salary increase based on performance
- Bonuses
- Tips

